

## Matilda International Hospital

### Personal Information Collection Statement

#### Online booking centre page

Matilda International Hospital (**we**) collect personal data about you on this form and will collect additional personal data about your health and medical condition when you are a patient. We may use this personal data to: arrange your consultation; clinical communications relating to your consultation and/or treatment ; provide you with information that is relevant to your consultation and/or treatment; verify your identity; provide treatment and other medical services to you; arrange further consultations or treatments if necessary; arrange a referral to a specialist if necessary; contact you or your doctor regarding the results of any test or treatment; process your payment and insurance claim; contact you asking for feedback about your experience with us; evaluate, plan and improve the services we provide; provide internal teaching and research; and investigate and respond to any subsequent complaint, issue or dispute.

With your consent, we may also use your contact details and medical history to: (a) send you reminders about health and medical services (for example, a reminder to come back for an annual checkup); and/or (b) to send you our e-Health Newsletter and keep you informed on hospital activities which may be of interest to you. We may send you these communications by mail, email, telephone, SMS or instant messaging. We will only send you these communications if you tick the appropriate box below. (Note that, even if you do not opt-in to the above communications, we may still contact you with clinical communications relating to your admission or treatment, such as test results or requirements for further consultations.)

We may disclose your personal data for the above purposes to: visiting doctors; your doctor and other healthcare community support providers; third party service providers (such as laboratories, imaging centres, information technology support and hosting, administrative and legal and professional services); your insurer; our bank or payment processor; and as otherwise required or permitted by law.

It is mandatory to provide your name, phone number, email address, preferred booking date, and service type, so that we can provide services to you. The other information is optional.

You may seek access to and request correction of any personal data we hold about you by emailing to [info@matilda.org](mailto:info@matilda.org).